

VOLVO HOME SHIPMENT PROGRAM

FOR U.S.- AND CANADIAN-SPECIFIED CARS VOLVO PROVIDES FREE (EXCEPT FOR APPLICABLE TRANSFER CHARGES IN EUROPE, DUTY AND TAXES) HOME SHIPMENT FROM EUROPE AND CONVENIENT DELIVERY TO YOUR RETAILER IN NORTH AMERICA. HERE ARE ALL THE FACTS YOU NEED. PLEASE READ CAREFULLY BEFORE HANDING OVER YOUR VOLVO FOR SHIPMENT.

Valid from January, 2009.

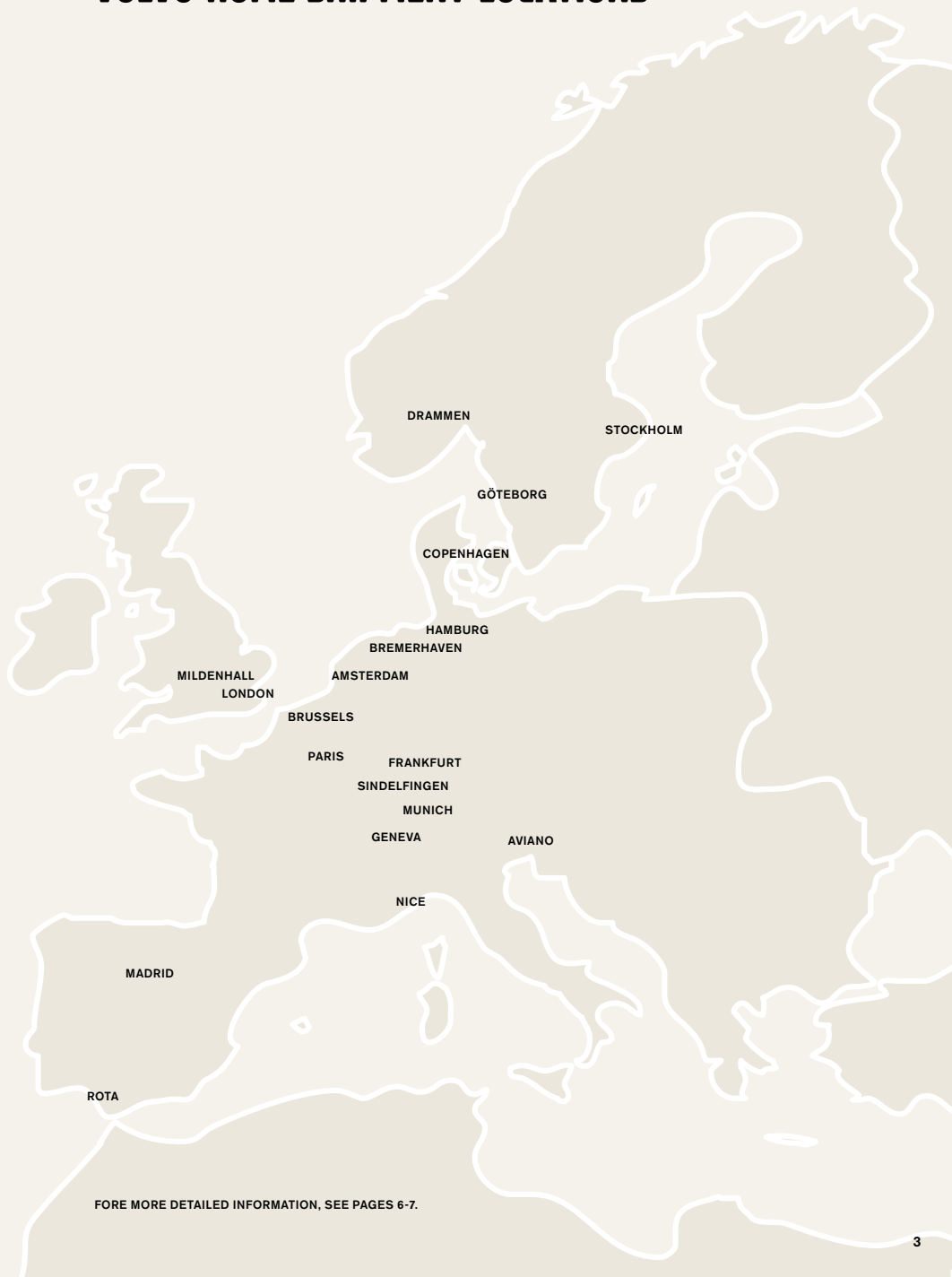


WELCOME TO THE VOLVO HOME SHIPMENT PROGRAM

Volvo offers a host of enviable savings and benefits for people staying in Europe and who plan to return or move to North America. When the time comes to leave for the USA or Canada our Volvo Home Shipment Program saves time, money and trouble. It's quick, it's easy and you won't have to worry about the trouble and expense involved in shipping your car from Europe. Simply drive to any of our Home Shipment locations throughout Europe and we'll ship your Volvo to your retailer in North America where you purchased the car (applicable to Overseas Delivery customers), or to your retailer of choice from a selection of appointed Courtesy Delivery retailers (applicable to other customers) in North America. From Göteborg in Sweden, the home of Volvo, the service is free (except for applicable duty and taxes).



VOLVO HOME SHIPMENT LOCATIONS



FOR MORE DETAILED INFORMATION, SEE PAGES 6-7.

WHAT'S INCLUDED?

To make your car shipment as convenient as possible, a network of authorized Home Shipment Agents are at your disposal. For non U.S. Tourists the program is valid for 5 years and applies only when you use one of the agents listed on pages 6-7 of this booklet.

Please note: For U.S. Tourists the program is only valid for 6 months. If you fail to ship your car back to the U.S. within the 6 months time frame, as stipulated in the order contract you have signed, Volvo Cars will be required to disclose your personal information (including your Social Security Number) to the Swedish tax authorities. **You will also be responsible for payment of Swedish VAT** and any other applicable costs and taxes, in addition to possible penalties in Europe, which Volvo Cars will be forced to charge you by the Swedish tax authorities. The VAT is 25% of the car purchase price in Swedish kronas (SEK).

All these services are included, most of them free of charge:

IN EUROPE:

- Transport to port (charge according to pages 6-7).
- European port handling.
- Marine insurance (please read more on page 8).
- Ocean freight.

IN NORTH AMERICA:

- Documentation fees.
- Release from the shipping company.
- Release from the U.S./Canadian Dept. of Agriculture (please read more on page 5, item 5).
- Customs clearance.
- Wharfage and terminal handling fee.
- Port clearance service in the USA.
- Transport overland to your retailer.
- Marine insurance surveys.
- Customer Preparation Service (CPS).

WILL THERE BE ANY CHARGES?

Shipping of your Volvo to the U.S. and Canada is provided at no extra charge for 5 years from the confirmed delivery date – with the exception of a modest transfer charge if you choose other locations than Göteborg.

After 5 years from the confirmed delivery date, arrangements must be made by the customer.

WHAT ABOUT DUTY AND TAXES?

Tax rules vary and are often revised or changed. If applicable the following will be charged to your account:

- Customs/import duty.*
- State/Provincial sales tax.
- GST (Canada only).
- Registration/plate fee (in some states).

* Read more on page 10.

'TO DO' LIST

Taking advantage of the Volvo Home Shipment Program is easy. A few legal and other formalities have to be observed, however.

HERE'S YOUR DEPARTURE CHECKLIST:

1. You will receive a Volvo Home Shipment voucher with your new Volvo. Keep this valuable document, which proves that you are entitled to the home shipment service.
2. You will also receive a customer registration coupon. Send this, after your arrival in the U.S. or Canada, to Volvo Cars of North America in order to register your car in the service and warranty system. (Not needed for cars purchased from a U.S. Volvo retailer.)
3. If any transport, duty or tax charges apply, payments must be done in the local currency, unless nothing else is stated. The preferable paying method varies between the involved agents. Details for each agent can be found on pages 6 and 7.
4. For cars shipped to the U.S. a special catalytic converter document is required by the EPA (Environmental Protection Agency). You will be given this form to fill in when you hand your car over at the authorized Home Shipment Agent.
5. Be sure the car is cleaned before handing it over, because the condition of the car will be inspected prior to transport. Please note! Should the car be dirty the shipping company may refuse to load the car, or the EPA will steam clean your car **at your own expense**.
6. Always sign the condition report before you leave the agent's office! Please read more about Marine Insurance conditions on page 8.
7. When handing over your car for shipment you will need to present the following documents/information:
 - The Volvo Home Shipment voucher.
 - Proof of a U.S. social security number (copy of the SSN card) for U.S. citizens (for others if applicable).
 - Proof of Canadian citizenship or a Canadian passport (for Canadian citizens).
 - U.S./Canadian address, phone number and e-mail **where you can be reached.**
 - Copy of your valid registration and automobile insurance.
 - A copy of the Order Confirmation and/or Bill of Sale.
 - A copy of your Manufacturer's Statement of Origin
 - Copy of your photo ID.
 - Power of Attorney. **All U.S. ports:** Customs Power of Attorney, forms # 2080
Halifax, Canada: General Agency Agreement

In addition, members of the Armed Forces must present a copy of their movement order (PCS), to avoid paying import duty in the USA.*

8. When collecting your Volvo after arrival in North America you also need a set of documents. Please see page 9 for details.

* Read more on page 10.

HANDING OVER AND SHIPPING YOUR CAR

This is where you can hand over your car for safe shipment from Europe to North America. If you choose Göteborg there are no extra charges. For other locations a transfer charge is applied (shown in brackets)*. **Very important: You must call** or send an e-mail 4-5 days in advance to confirm your use of the shipping service and to make necessary arrangements prior to handing over your car.**

Please also check for national holidays. The transfer time from the Home Shipment Agent to the port of departure is 4 to 14 days, depending on the distance and the carrier. Your car will then be shipped on the first available vessel to your destination in North America.

Address/contact information valid as from January, 2009.

AMSTERDAM,

THE NETHERLANDS

(€210 / XC90 €260)

United Stevedores Amsterdam (USA)
Ruijgoordweg 80, 1047 HM Amsterdam
Havennummer 7989
Phone: +31 20 611 66 88
Fax: +31 20 201 18 82
E-mail: usa.desk@usamsterdam.com
Open: Mon-Fri 7.00 am-3.30 pm
Payments: Cash in € only.

BRUSSELS, BELGIUM

(€155 / XC90 €185)

ACB-Kroymans
Leuvensesteenweg 327
1932 Zaventem
Phone: +32 2 712 60 29
Fax: +32 2 725 11 35
E-mail: homeship@acbrussels.be
Open: Mon-Fri 9-12 am, 2-4 pm
Payments: Cash in €.
All major credit cards.

FRANKFURT, GERMANY

(€217 / XC90 €253)

E. H. Harms GmbH & Co.
An den Sportplätzen 8-10
64546 Walldorf (Mörfelden)
Phone: +49 6105 45 861/62
Fax: +49 6105 44 184
E-mail: anelke@ehharms.de
sjahnke@ehharms.de
Open: Mon-Fri 9 am-4 pm
Payments: Cash in €.

AVIANO, ITALY

(€662 / XC90 €766)

Capitol Motors GmbH & Co KG Aviano
Via Pordenone 40,
33081 Aviano (PN)
Phone: +39 434 661 401
Fax: +39 434 661 403
E-mail: aviano@capitolmotors.com
Open: Mon-Sat 10 am-6 pm
Payments: International money orders.
Does not accept cash.

COPENHAGEN, DENMARK

(€360)

Bilia A/S
Naerum Hovedgade 1
2850 Naerum
Phone: +45 72 59 1866 (dir.)
Fax: +45 45 566321
Mobile phone: +45 2142 6403
E-mail: ks@bilia.dk
Open: Mon-Fri 9 am-5 pm
Payments: Cash in € or US\$.
All major credit cards
(except Amex).

GENEVA, SWITZERLAND

(€616 / XC90 €720)

Ritschard SA
Aircargo Building, Entrance 21
PO Box 1061, 1211 Geneva 5 - Airport
Phone: +41 22 798 77 00
Fax: +41 22 798 67 78
E-mail: staeuble@ritschard.ch
zenhausern@ritschard.ch
Open: Mon-Thu 8-12 am,
1.30-5.30 pm, Fri 8-12 am
Payments: Cash in €.

BREMERHAVEN, GERMANY

(€31)

E. H. Harms GmbH & Co.
Alfred Wegener Strasse 6
27580 Bremerhaven-Kaiserhafen
Phone: +49 471 48 29 5 671/-676
Fax: +49 471 48 29 5 688
E-mail: kbahnke@ehharms.de
rplettenberg@ehharms.de
Open: Mon-Fri 9 am-4 pm
Payments: Cash in € only.
Bank Transfer in € in advance.

DRAMMEN, NORWAY

(€159)

Auto Transport Service AS
Tømmersvingen 3
Lierterminalen
3400 Lier (Drammen)
Phone: +47 32 24 25 50
Fax: +47 32 24 25 60
E-mail: jack@autotransport.no
mona@autotransport.no
Open: Mon-Fri 8 am-4 pm
Payments: All major credit cards

GÖTEBORG, SWEDEN

(No charge)

Volvo Car International Customer Service (VCIC)
Factory Delivery Center
No. 1, Customer Avenue, 40531 Göteborg
Phone: +46 31 59 28 65
Fax: +46 31 53 55 35
E-mail: fdc@volvocars.com
Open: Mon-Fri 8 am-4 pm
Payments: All major credit cards.
Does not accept cash.

For current address- and price information, please visit <http://vcic.volvocars.com>
Choose your customer category and then 'Category Sales', where you can read more about the 'Volvo Home Shipment Program'. If you are a U.S. Tourist, please visit volvocars.us/mybagsarepacked and read more about 'Bringing Your Car Home'.

* Address and price information were correct at the time of publication, but are subject to change without notice.

** If calling from another country, please remember to NOT dial the "0" in the area code.

HAMBURG, GERMANY

(€111 / XC90 €138)
 E. H. Harms GmbH & Co
 Auto-Terminal-Hamburg GmbH & Co
 Kattwykweg 7
 21107 Hamburg
 Phone: +49 40 75 27 97 128
 Fax: +49 40 75 27 97 228
 E-mail: ukarstens@ehharms.de
 Open: Mon-Thu 8 am-4 pm,
 Fri 8 am-3 pm
 Payments: Cash in € or US\$.
 Traveller's Cheques in € or US\$
 (change given in Euro's only).

LONDON, ENGLAND

(GBP 216 / XC90 GBP 237)
 Bournside Services Ltd.
 Renaissance Hotel Heathrow
 Room G022
 Bath Road, Hounslow
 Middlesex TW6 2AQ
 Phone: +44 208 990 90 50
 Mobile phone: +44 778 890 70 24
 Fax: +44 208 897 66 48
 E-mail: sparson5@aol.com
 Open: Mon-Fri 9 am-4 pm
 Payments: Cash in Pound Sterling.
 Cashiers Cheque/Money order.
 Traveller's Cheque/USD with extra fee.

MADRID, SPAIN

(€431 / XC90 €475)
 Auto Turistica Iberica
 C/Ing. Torres Quevedo, 6
 28.022 Madrid
 Phone: +34 91 32 92 911/710
 Fax: +34 91 32 93 980
 E-mail: info@autoturistica.com
 Open: Mon-Fri 9 am-1 pm, 3-5.30 pm
 Payments: Cash in € only.
 Bank Cheque payable to E.H. Harms.

MILDENHALL / LAKENHEATH, ENGLAND

(GBP 362 / XC90 GBP 387)
 Autovillage Ltd
 Chamberlains Farm Barn
 Eriswell, Brandon. Suffolk IP27 9BD
 Phone: +44 1638 53 43 50
 Fax: +44 1638 53 43 57
 E-mail:
 info@autovillagemilitarysales.com
 Open: Mon-Fri 9 am-4 pm
 Payments: Cash in Pound Sterling.

MUNICH, GERMANY

(€232 / XC90 €278)
 VIKASE GmbH
 Robert Bosch Str. 11
 85748 Garching / Hochbrück
 Phone: +49 89 30760 1920
 Fax: +49 89 30760 1929
 E-mail: drop-off@vikase.com
 Open: Mon-Fri 9 am-4 pm
 Payments: Cash in € or US\$.

NICE, FRANCE

(€571 / XC90 €685)
 TT Car Transit, 61 Route de Grenoble
 06200 Nice
 Phone: +33 4 92 29 13 83
 Toll free number from inside
 the airport: 0 800 803 583
 Fax: +33 4 93 72 51 80
 E-mail: info@ttnice.com
 Open: Mon-Fri 8 am-5 pm
 Payments: Cash in € only.

PARIS, FRANCE

(€286 / XC90 €343)
 TT Car Transit, Roissy
 Charles de Gaulle Airport
 (just in front of Terminal 3)
 BP 30008, 95716 Roissy CDG2
 Phone: +33 1 48 62 37 53
 Fax: +33 1 48 62 19 73
 E-mail: info@tтроissy.com
 Open: Mon-Fri 9 am-4 pm
 Payments: Cash in € only.

ROTA, SPAIN

(€445 / XC90 €515)
 Autovillage Military Sales
 Plaza del Triunfo 6
 Rota 11520
 Cadiz, Spain
 Phone: +34 956 84 61 66
 Fax: +34 956 84 63 20
 E-mail:
 info@autovillagemilitarysales.com
 Open: Mon-Fri 10 am-7 pm
 Sat 10 am-2 pm
 Payments: Cash in € or US\$.

SINDEFINGEN, GERMANY

(€232 / XC90 €278)
 Simovic Car Service
 Am Hirnach 6
 71065 Sindelfingen
 Phone: +49 7031 86 61 61-0
 Fax: +49 7031 87 50 81
 E-mail:
 s.simovic@simovic-car-service.de
 Open: Mon-Fri 9 am-4 pm
 Payments: Cash in € or US\$.
 Money Order/Traveller's Cheque.

STOCKHOLM, SWEDEN

(SEK 4,000 / XC90 SEK 4,625)
 Upplands Motor Stockholm AB
 Kronåsvägen 2-4
 191 46 Sollentuna
 Phone: +46 8 580 00 820
 Fax: +46 8 35 17 49
 E-mail:
 leveransakalla@upplandsmotor.se
 Open: Mon-Fri 9 am-3.30 pm
 Payments: Credit cards
 (Visa and Mastercard).
 Does not accept cash.

TRANSPORT SCHEDULE FROM EUROPE TO NORTH AMERICA

DESTINATION	APPROX. SAILING SCHEDULE*	APPROX. TRANSPORT TIME FROM DROP OFF TO NORTH AMERICAN PORT	APPROX. PORT HANDLING + INLAND TRANSPORT TIME IN NORTH AMERICA **
NEW YORK, NJ	ONCE A WEEK	5-6 WEEKS	15 WORKING DAYS
BALTIMORE, MD	ONCE A WEEK	5-6 WEEKS	15 WORKING DAYS
BRUNSWICK, GA	ONCE A WEEK	5-6 WEEKS	15 WORKING DAYS
PORT HUENEME, CA	EVERY 10 DAYS	7-8 WEEKS	15 WORKING DAYS
HALIFAX, NS	ONCE A WEEK	5-6 WEEKS	15 WORKING DAYS

* The shipping line reserves the right to cancel sailings without prior notice. In case of cancellation of sailing by the shipping line, the Volvo Car Corporation does not accept liability for any delays in shipment to North America. All Volvo vehicles to the above-mentioned destinations are shipped on roll-on/roll-off vessels.

** For deliveries to **Alaska and Hawaii**, please add approx 3 more weeks.

WHAT ABOUT MARINE INSURANCE?

You are covered by Volvo's marine insurance from the moment your car has been accepted for shipment by your Home Shipment Agent. The insurance expires fifteen days after arrival of the car at the final destination or at the time of release to you, whichever comes first. Please observe these important points regarding your insurance:

- Your car will be thoroughly inspected upon delivery to the Home Shipment Agent. Please make sure the car is clean before you go to the agent.
- You also have to remove exterior accessories such as roof racks, luggage carriers, bicycle racks, cargo boxes, trailer mirrors, etc. before you hand over your car to the agent.
- Any loose equipment in the car and any damage will be noted on a condition report, **which you must sign**.
- You will receive a copy of the condition report and our terms of insurance.
- No personal effects of any nature or origin are covered by the marine insurance or permitted by the U.S./Canadian customs to be imported in privately owned automobiles. Personal belongings must therefore be removed prior to submitting your car for shipping.
- Non-Volvo sound systems have to be insured separately at an extra premium of €27.
- Only one set of keys should be left with the car.

ENJOY SPECIAL SERVICE AT OUR FACTORY DELIVERY CENTER

Collecting and leaving your car at the official Volvo Factory Delivery Center in Göteborg, Sweden is a special VIP experience. At the Center we provide maintenance service or any other service that might be needed, for an extra fee when applicable. We will need your car at least ten days in advance of departure for shipping arrangements. Please get in touch for full details.

COLLECTING YOUR CAR IN THE U.S. OR CANADA

THIS IS WHAT YOU NEED TO DO TO COLLECT YOUR CAR:

1. Contact the retailer to agree on a suitable delivery date. Please wait until the estimated date of arrival in the U.S./Canada, otherwise your retailer will have no information about your car.
If you are a diplomat you need to contact the port broker as well, in case there is a need to present other documents/proof of diplomat status.
(The port brokers' phone numbers and e-mail addresses are found on page 11).
2. Obtain insurance and registration for driving in the U.S. or Canada. Please retain your European registration documents, as they may be required to re-register the car. You will also need the Bill of Sale, a Manufacturer's Statement of Origin (MSO)*, the Environmental Protection Agency (EPA) documentation, Department of Transportation (DOT) documentation and other documents that come with your car. For local regulations please check with your home state or province. (Please note that it may not be legally possible for the retailer to assist you with registration of your car.)
3. On delivery, present your personal identification and, in the case of used cars, your condition report.
4. Inspect your car together with the retailer. In the event of any transit-related damage and/or missing item, please make sure this is noted on the Delivery Condition Report and signed by the retailer and yourself (the Condition Report is obtained together with the Volvo Marine Insurance Conditions at the drop-off in Europe). To file a claim, please contact our claims agent in the U.S. (Claims-Plus Inc.). Contact details can be found in the Volvo Marine Insurance Conditions document.
5. Bring your valid insurance for driving in the U.S./Canada.

If you have any inquiries or requests, please don't hesitate to get in touch. Your Volvo retailer will be happy to assist you.

* Notice: to customers with Lienholder – if you are not in possession of the MSO, please contact the Lienholder.

WARRANTIES AND ROADSIDE ASSISTANCE

All Volvo cars with U.S./Canada specifications sold by Volvo Car International Customer Sales or Volvo Cars of North America are covered by a complete worldwide 4-year/50,000 mile warranty package including the 12-year U.S./Canada corrosion warranty, a 5-year emission warranty, a 5-year seatbelt limited warranty and the U.S./Canada On Call Road Assistance Program. If you have any questions regarding the warranty and On Call programs, please contact:

USA

Volvo Cars of North America
Customer Care Center
Toll-free: 800-631-1667

CANADA

Volvo Canada Ltd.
(416) 493-3700 extension 246, or Toll-free: 800-663-8255

U.S. CUSTOMS DUTY REGULATIONS

(N.b. These rules may change over time.)

The duty is set at 2.5% of the car's value. In some ports an additional Formal Entry fee of 0.335% is applicable.

U.S. diplomats and military personnel stationed abroad for more than 140 days and non-U.S. diplomats (depending on status) are normally exempted from duty. To claim duty-free import into the USA, U.S. diplomats and military personnel must have purchased and taken physical possession of the car prior to departure from Europe.

For duty-free import, the applicant must be moving on direct orders. If this is the case, he or she will have PCS orders. Some U.S. diplomats may be entitled to duty-free import, but must have "orders" to do so. Otherwise they are considered regular citizens. For U.S. specification, U.S. Customs Duty is included in the car price for customer categories 'Expatriates' and 'Overseas Delivery Customers'.

Please note that it is always the responsibility of the car owner to find out what applies in each case.

CANADIAN CUSTOMS DUTY REGULATIONS

(N.b. These rules may change over time).

When you return to Canada, you may be required to pay any applicable duties and taxes on the depreciated value of your Volvo. If you are a former resident of Canada who has been absent from Canada for at least twelve (12) consecutive months, and have owned and used your vehicle for at least six (6) months abroad and are now returning, you will be entitled to a CAD10,000.00 Personal Exemption Allowance against the value of the vehicle. Duty is set at 6.1% of the value of the vehicle, Excise Tax on Air Condition flat fee of CAD100.00 and tax (GST) at 5% of the duty paid value*. If you sell your vehicle within 12 months after importation, the duty/taxes on the CAD10,000.00 exemption allowance must be paid to the Canada Customs & Revenue Agency. Should the above not apply, you will be required to pay the duty and tax on the Sale Price or Appraised Value of your Volvo at the time of customs clearance.

In order to secure your personal import, we strongly recommend that you consult with both the Canada Customs & Revenue Agency and your local provincial Ministry of Transportation to find out which charges apply to you.

Please note that it is always the responsibility of the car owner to find out what applies in each case.

Canada Customs & Revenue Agency (CCRA)

Website: <http://www.ccra-adrc.gc.ca/>

Toll-free within Canada & the US: 800-461-9999

Outside of Canada: +1 (613) 952-3741

*) The duty paid value is: the value of the vehicle + duty amount + Excise Tax.

PORT BROKERS IN NORTH AMERICA

BALTIMORE , MD

E.H. Harms USA Inc.
921 E. Fort Ave, Suite 200
Baltimore, MD 21230
Phone: (410) 837-7612
Fax: (410) 837-7619
E-mail: dano@ehharms.com
sherilyn@ehharms.com

HALIFAX, NOVA SCOTIA

Schenker of Canada Limited
5121 Sackville Street, Ste 600
Halifax, Nova Scotia B3J 1K1
Phone: (902) 423-8324
Fax: (902) 425-3325
E-mail:
connie.mckinnon@schenker.ca

PORT HUENEME, CA

Ted L. Rausch Co
110 West Ocean Blvd. Ste 1
Long Beach, CA 90802
Phone: (562) 435-8231
Fax: (562) 437-7585
E-mail: beckie@rauschtrans.com

BRUNSWICK, GA

Encore Forwarding
13910 Alvarez RD, Suite 100
Jacksonville, FL 32218
Phone: (904) 741-5040
Fax: (904) 741-8671
E-mail: wendy@encfor.com

NEW YORK, NJ

E.H. Harms USA Inc.
1201 Corbin Street
Elizabeth, NJ 07201
Phone: (908) 353-1600
Fax: (908) 353-8865
E-mail: susan@ehharms.com

RESPONSIBILITY FOR SHIPMENTS:

From Scandinavia:

Volvo Car Corporation
Volvo Car International Customer Sales
S-405 31 Göteborg, Sweden

From all other locations:

E.H.Harms USA Inc.
921 E. Fort Ave, Suite 200
Baltimore, MD 21230



NOTICE OF LIABILITY

The Volvo Car Corporation and E.H. Harms USA Inc. do not accept responsibility for delays in shipment, caused by but not limited to: shipping company's cancellation of sailing, act of war, bad weather, strikes, walkouts, local holidays, inland transportation, opening hours at the port or pier office, EPA testing or customs clearance. Only Volvo cars purchased under Volvo Car International Customer Sales (formerly Volvo Tourist & Diplomat Sales) or Volvo Cars of North America (Overseas Delivery) conditions are entitled to be shipped under this program. All transfer charges and terms are subject to change without prior notification.